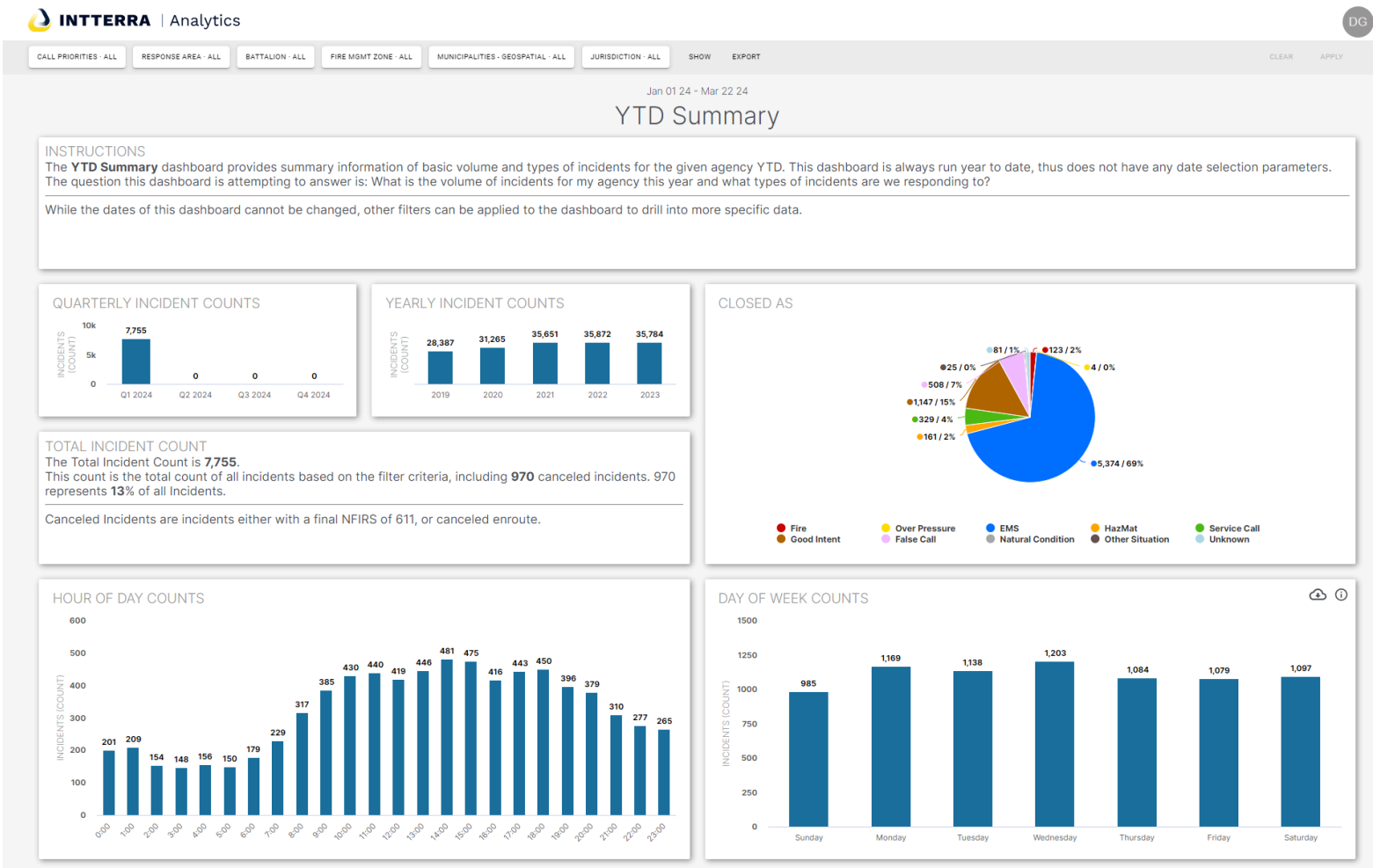


YTD Summary

The dashboard offers a comprehensive snapshot of an agency's incident volume, types, and responses. It aims to present the total incident volume for the current year. Additionally, it includes Quarterly and Yearly Incident Counts to show incidents within the current quarter and the past five full years, respectively. The dashboard further categorizes incidents by the initial and final NFIRS type. It also details the Total Incident Count, including canceled incidents, and breaks down incidents by Hour of Day and Day of Week. Users can refine their insights by filtering through various attributes, such as the Responding Station and the City of occurrence, to better understand the agency's performance throughout the year.

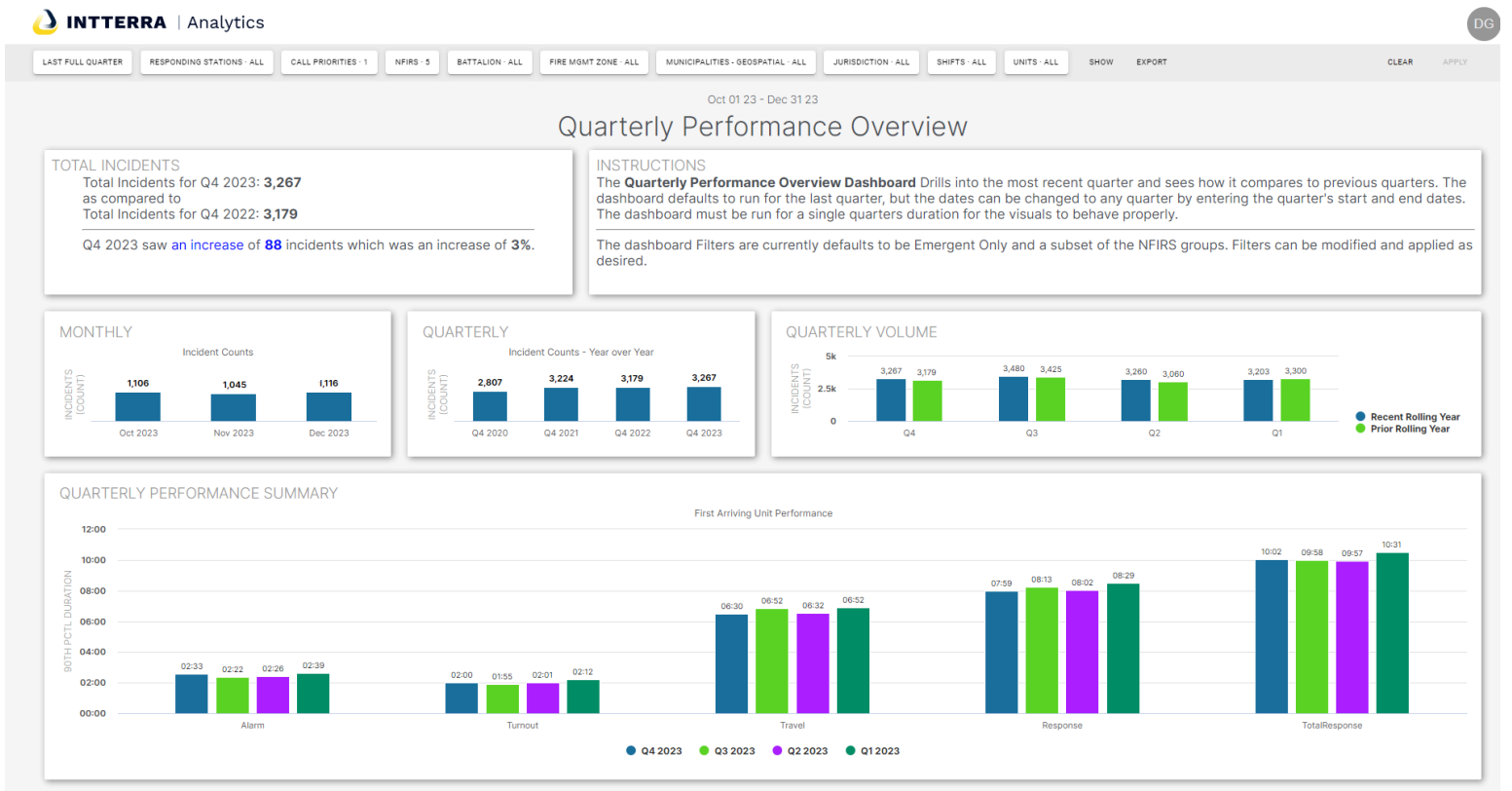
This dashboard attempts to answer the question: What is the volume of incidents for my agency this year?



Quarterly Performance Overview

The Quarterly Performance Overview dashboard offers a clear comparison of the selected quarter against the three preceding quarters, as well as its year-over-year performance relative to the same quarter. By default, it analyzes the most recent complete quarter. However, users can modify the date range to examine any specific quarter of interest, with the stipulation that the chosen period fully encompasses a quarter.

This dashboard attempts to answer the question: How does the selected quarter's performance compare to the three previous quarters and the same quarter in the prior year?



Final Situation Found

The Final Situation Found dashboard enhances the insights provided by the Year-to-Date Summary, offering the capability to analyze incident volumes over any chosen period. This dashboard categorizes incidents according to Initial and Final NFIRS codes, with an important caveat: not all RMS systems capture Initial NFIRS data. Further, it provides detailed analyses, including Hour of Day, Day of Week Counts, and Total Incident Count. The dashboard also breaks down incidents by Final NFIRS category, such as Total Fire Dispatches, EMS MV dispatches and EMS Non-MV dispatches.

This dashboard attempts to answer the question: What is the volume of the incidents for my agency in the specified date range?

Oct 01 23 - Dec 31 23

Final Situation Found

INSTRUCTIONS

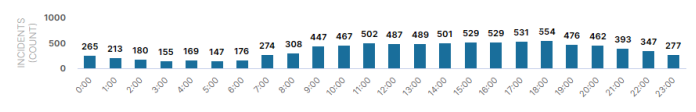
The Final Situation Found dashboard is an incident based dashboard similar metrics as the YTD Summary dashboard – except the date parameters can be changed and run for any desired time period. The question this dashboard is attempting to answer is: What is the volume of the incidents for my agency in the specified date range.

Filters can be applied to the dashboard to drill into more specific data.

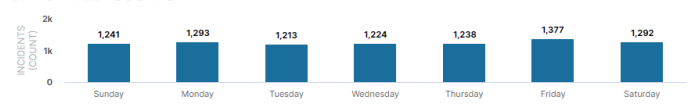
SITUATION FOUND

	DISPATCHED AS (COUNT)	DISPATCHED AS (PERCENT)	SITUATION FOUND (COUNT)	SITUATION FOUND (PERCENT)
FIRE	-	-	215	2.4%
OVER PRESSURE	-	-	1	0%
EMS	-	-	6,022	67.8%
HAZMAT	-	-	164	1.8%
SERVICE CALL	-	-	406	4.6%
GOOD INTENT	-	-	1,360	15.3%
FALSE CALL	-	-	657	7.4%
NATURAL CONDITION	-	-	11	0.1%
OTHER SITUATION	-	-	39	0.4%
UNKNOWN	-	-	-	-

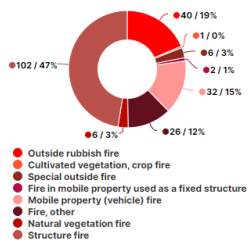
HOUR OF DAY COUNTS



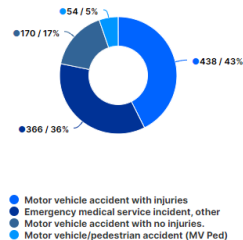
DAY OF WEEK COUNTS



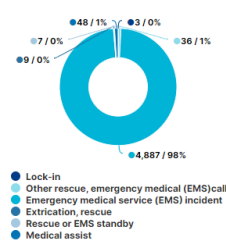
TOTAL FIRE DISPATCHES



TOTAL EMS MV DISPATCHES



TOTAL EMS - NON MV



TOTAL INCIDENT COUNT

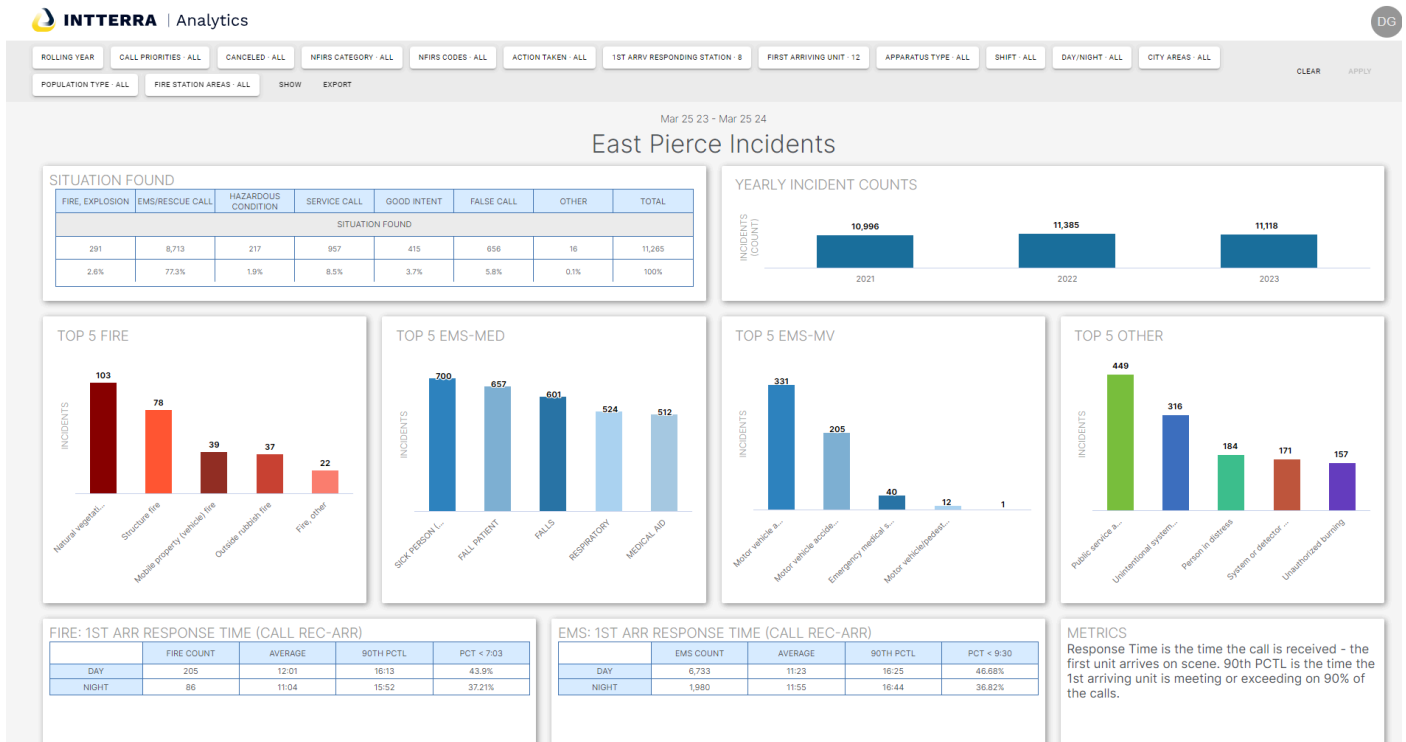
The Total Incident Count, for the time period specified is **8,878**.

This count is the total count of all incidents based on the filter criteria, including 1,108 canceled incidents. 1,108 represents 12% of all incidents.

Canceled incidents are incidents either with a final NFIRS of 611, or canceled enroute.

Agency Incident Report

While Intterra's Dashboard sit in the secure application and can only be accessed by users with logins, many agencies have a requirement to publish data to their constituents. This concise dashboard provides the ability to easily screen shot relevant data to the community to share in presentations, documents or external websites.



First Arriver Performance

The First Arriver Performance dashboard evaluates the response time to an incident for the first Arriver. The dashboard evaluates KPIs of Alarm Processing, Turnout, Travel, and Total Response Time. For Alarm Processing – this is the Alarm Processing time on the incident. For Turnout, Travel, and Total Response, the dashboard evaluates the performance of the First Arriving Unit.

This dashboard is attempting to answer the question: How well are my first arriving units performing, and what is their performance at the 50th percentile and the 90th percentile?



LAST FULL QUARTER
RESPONDING STATIONS - ALL
CALL PRIORITIES - 1
NFIRS - ALL
UNITS - ALL
BATTALION - ALL
FIRE MGMT ZONE - ALL
MUNICIPALITIES - GEOSPATIAL - ALL
JURISDICTION - ALL
HOUR OF DAY - ALL
SHOW
EXPORT
CLEAR
APPLY

Oct 01 23 - Dec 31 23

First Arriver Performance

ALARM PROCESSING DURATION

Time Bands (mm:ss)	Response Count	Cumulative Percent	50th Percentile	90th Percentile
< 00:20	203	5.9%		
00:20 - 00:40	332	15.5%		
01:00	611	33.2%		
01:20	787	55.9%		
01:40	609	73.5%		
02:00	347	83.6%		
02:20	217	89.8%		
02:40	143	94%		
03:00	91	96.6%		
03:20	54	98.2%		
03:40	38	99.3%		
04:00	25	100%		
> 04:00	0			

FIRST ARRIVER TURNOUT DURATION

Time Bands (mm:ss)	Response Count	Cumulative Percent	50th Percentile	90th Percentile
< 00:20	110	3.2%		
00:40	417	15.3%		
01:00	774	37.9%		
01:20	769	60.2%		
01:40	591	77.4%		
02:00	377	88.4%		
02:20	209	94.5%		
02:40	88	97%		
03:00	38	98.1%		
03:20	29	99%		
03:40	14	99.4%		
04:00	8	99.6%		
> 04:00	13	100%		

ALARM PROCESSING DURATION

	< 00:20	00:40	01:00	01:20	01:40	02:00	02:20	02:40	03:00	03:20	03:40	04:00	> 04:00
TOTAL ARRIVERS	203	332	611	787	609	347	217	143	91	54	38	25	0
PERCENT OF TOTAL	5.9%	15.5%	33.2%	55.9%	73.5%	83.6%	89.8%	94%	96.6%	98.2%	99.3%	100%	100%

FIRST ARRIVER TURNOUT DURATION

	< 00:20	00:40	01:00	01:20	01:40	02:00	02:20	02:40	03:00	03:20	03:40	04:00	> 04:00
TOTAL ARRIVERS	110	417	774	769	591	377	209	88	38	29	14	8	13
PERCENT OF TOTAL	3.2%	15.3%	37.9%	60.2%	77.4%	88.4%	94.5%	97%	98.1%	99%	99.4%	99.6%	100%

50TH PCTL-ALARM PROCESSING

01:15

90TH PCTL-ALARM PROCESSING

02:20

50TH PERCENTILE-TURNOUT

01:08

90th PERCENTILE-TURNOUT

02:03

FIRST ARRIVER TRAVEL DURATION

Time Bands (mm:ss)	Response Count	Cumulative Percent	50th Percentile	90th Percentile
< 03:00	1045	29.6%		
03:30	468	42.9%		
04:00	427	55%		
04:30	406	66.5%		
05:00	273	74.2%		
05:30	207	80.1%		
06:00	158	84.6%		
06:30	138	88.5%		
07:00	78	90.7%		
07:30	60	92.4%		
08:00	45	93.7%		
08:30	32	94.6%		
> 08:30	192	100%		

TOTAL RESPONSE TIME (CALL RECEIPT TO ARRIVAL)

Time Bands (mm:ss)	Response Count	Cumulative Percent	50th Percentile	90th Percentile
< 01:00	11	0.3%		
02:00	7	0.5%		
03:00	46	1.9%		
04:00	154	6.4%		
05:00	483	20.5%		
06:00	733	41.8%		
07:00	691	62%		
08:00	480	76%		
09:00	296	84.7%		
10:00	188	90.1%		
11:00	104	93.2%		
12:00	69	95.2%		
> 12:00	165	100%		

FIRST ARRIVER TRAVEL DURATION

	< 03:00	03:30	04:00	04:30	05:00	05:30	06:00	06:30	07:00	07:30	08:00	08:30	> 08:30
TOTAL ARRIVERS	1045	468	427	406	273	207	158	138	78	60	45	32	192
PERCENT OF TOTAL	29.6%	42.9%	55%	66.5%	74.2%	80.1%	84.6%	88.5%	90.7%	92.4%	93.7%	94.6%	100%

TOTAL RESPONSE TIME (CALL RECEIPT TO ARRIVAL)

	< 01:00	02:00	03:00	04:00	05:00	06:00	07:00	08:00	09:00	10:00	11:00	12:00	> 12:00
TOTAL ARRIVERS	11	7	46	154	483	733	691	480	296	188	104	69	165
PERCENT OF TOTAL	0.3%	0.5%	1.9%	6.4%	20.5%	41.8%	62%	76%	84.7%	90.1%	93.2%	95.2%	100%

50th PERCENTILE-TRAVEL

03:47

90th PERCENTILE-TRAVEL

06:48

50th PERCENTILE-TOTAL TIME

06:21

90th PERCENTILE-TOTAL TIME

09:58

FIRST ARRIVER EXCLUDED DATA

49 records were excluded from this dashboard because they were missing a required timestamp. 0 records were missing a Dispatch Date. 6 records were missing an Enroute Time. 47 records were missing the Arrival Time. Of these records 170, were flagged with a Final NFIRS of 611.

[Download Record Details](#)

FIRST ARRIVER EXCLUDED DATA

144 records were excluded from the Alarm Processing and Total Response visuals because the Alarm Processing Duration exceeded 4:00

[Download Record Details](#)

Unit Performance

The Unit Performance dashboard offers a detailed analysis of response times for all units dispatched to incidents, focusing on Turnout and Travel times. It provides insights into the efficiency of each responding unit by measuring the interval between being dispatched and going enroute (Turnout), and the time taken from going enroute to arriving at the incident (Travel). The dashboard is equipped with customization options to exclude anomalies, such as response times that are too brief (0 seconds) or excessively long, ensuring accuracy and relevance. The dashboard illustrates how swiftly an agency meets the 50th and 90th percentiles in unit performance. This tracks the progress of the agency's response efficiency and identifies performance variances among units, spotlighting areas for potential improvement.

This dashboard is attempting to answer the question: How well do specific units perform?

ROLLING YEAR
CALL PRIORITIES - ALL
APPARATUS TYPE - ALL
UNITS - ALL
ARRIVER TYPE - ALL
RESPONDING STATIONS - ALL
BATTALION - ALL
FIRE MGMT ZONE - ALL
MUNICIPALITIES - GEOSPATIAL - ALL
JURISDICTION - ALL
SHOW EXPORT
CLEAR
APPLY

Mar 25 23 - Mar 25 24

Unit Performance

UNIT TURNOUT DURATION

Time Bands (mm:ss)	Response Count
< 00:20	2,172
00:40	7,071
01:00	14,500
01:20	14,902
01:40	12,614
02:00	9,365
02:20	5,727
02:40	2,891
03:00	1,339
03:20	632
03:40	359
04:00	231
> 04:00	876

UNIT TURNOUT DURATION SUMMARY

	INCIDENTS	50TH PERCENTILE	90TH PERCENTILE	PCT < 1:20
ALL15	88	02:16	04:04	14.77%
BC11	780	01:12	01:58	58.08%
BC12	332	01:13	03:53	54.52%
BC13	938	01:03	02:00	67.7%
E6102	1	03:21	03:21	0%
E6108	8	01:54	02:23	25%
E6109	19	01:52	02:38	98.46%
E6110	23	01:23	02:53	47.83%
E6111	16	02:03	02:55	12.5%
E6112	16	01:29	02:31	37.5%
E6115	5	02:38	03:29	0%
E6123	13	02:28	04:31	15.38%
E6125	19	01:46	02:47	26.32%
E6252	14	02:13	03:23	21.43%
HM124	51	02:13	03:43	17.65%
HM126	62	02:13	03:45	11.29%
MA101	2,806	00:59	01:50	72.2%
MA106	1,813	01:16	02:08	53.94%
MA109	2,462	01:02	02:00	65.52%
MA110	2,218	01:03	02:05	64.25%
MA111	1,779	01:23	02:23	46.54%
MA118	1,925	01:08	02:08	62.39%

UNIT TURNOUT DURATION

	< 00:20	00:40	01:00	01:20	01:40	02:00	02:20	02:40	03:00	03:20	03:40	04:00	> 04:00
TOTAL INCIDENTS	2,172	7,071	14,500	14,902	12,614	9,365	5,727	2,891	1,339	632	359	231	876
PERCENT OF TOTAL	3%	12.7%	32.7%	53.2%	70.5%	83.4%	91.3%	95.3%	97.1%	98%	98.5%	98.8%	100%

UNIT TRAVEL DURATION

Time Bands (mm:ss)	Response Count
< 03:00	11,698
03:30	5,718
04:00	6,311
04:30	6,045
05:00	5,522
05:30	4,797
06:00	4,092
06:30	3,406
07:00	2,649
07:30	2,237
08:00	1,792
08:30	1,463
> 08:30	8,646

UNIT TRAVEL DURATION SUMMARY

	INCIDENTS	50TH PERCENTILE	90TH PERCENTILE	PCT < 4:00
ALL15	66	23:39	35:44	1.52%
BC11	483	06:59	16:38	22.36%
BC12	203	05:47	12:11	23.15%
BC13	603	05:19	11:23	28.52%
E6108	6	08:50	14:21	0%
E6109	9	03:21	04:50	66.67%
E6110	13	06:49	12:45	15.38%
E6111	5	04:36	11:01	20%
E6112	14	05:27	17:32	21.43%
E6115	1	04:00	04:00	0%
E6119	2	03:23	05:00	50%
E6123	10	08:00	23:47	10%
E6125	12	06:47	15:43	41.67%
E6252	10	09:47	23:13	20%
HM124	24	11:47	20:48	8.33%
HM126	44	10:58	18:28	4.55%
MA101	2,624	04:15	08:02	44.86%
MA106	1,641	05:14	11:15	31.44%
MA109	2,311	04:07	07:54	47.08%
MA110	1,972	05:56	13:50	25.3%
MA111	1,706	03:58	07:22	50.64%
MA118	1,806	04:27	09:01	42.25%

UNITS EXCLUDED DATA
 13,779 records were excluded from one or more visuals on this dashboard because they were missing a required timestamp.
 1,784 records were missing an Enroute Time. 13,752 records were missing the Arrival Time.
[Download Record Details](#)

UNITS OUTLIER TURNOUT AND TRAVEL DATA
 16 records were excluded from this dashboard because either their turnout or travel durations were outside of norms.
 5 records had a turnout duration exceeding 1 hour. 11 records had a travel duration exceeding 2 hours.
[Download Record Details](#)

Turnout & Travel Over Time

The Turnout Travel Over Time dashboard offers a longitudinal view of performance across your stations, enabling a thorough analysis of how response times have evolved. This dashboard is optimized for evaluating trends over time, particularly when examining periods of three months or more. This dashboard is tailored for in-depth investigations into specific performance questions, such as the efficiency of engines responding to emergent incidents or identifying which stations excel beyond others. Filtering options, allow you to narrow down to the performance of individual units while still associating them with their respective stations. Despite this focus on detailed unit performance, the dashboard maintains a broader perspective by attributing results to the home station, thus keeping the analysis relevant to station-level performance improvements.

This dashboard is attempting to answer the question:
Is the performance of our stations, in terms of Turnout and Travel times, improving over time?

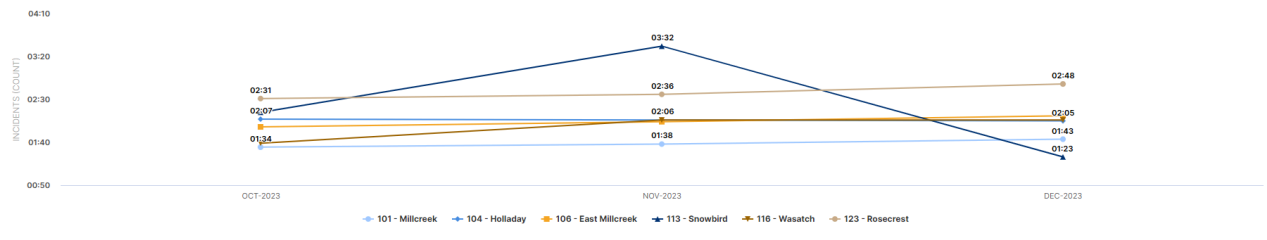
Oct 01 23 - Dec 31 23

Turnout Travel Over Time

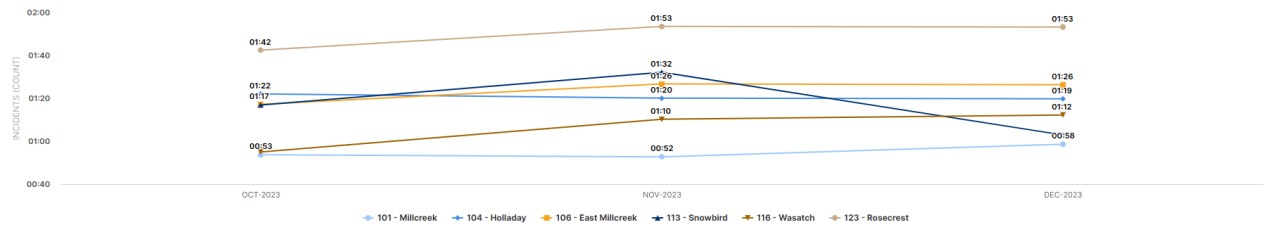
EXPLANATION

The Turnout/Travel Over Time dashboard allows users to evaluate both the 90th percentile and average turnout and travel by month for the selected time period. The performance is rolled up to the home station of the responding units. Users can use the filters to select just a single station, an apparatus type, or even filter on just a single unit. Please note - if filtering down to a single unit, that unit will still be represented in the chart by their home station. If filtering the data down to criteria that may result in less than 10 calls for any of the home stations, Average may be a better representation as when the data set is less than 10 records, the 90th percentile is always the slowest response. The minimum reporting period for the dashboard is one month.

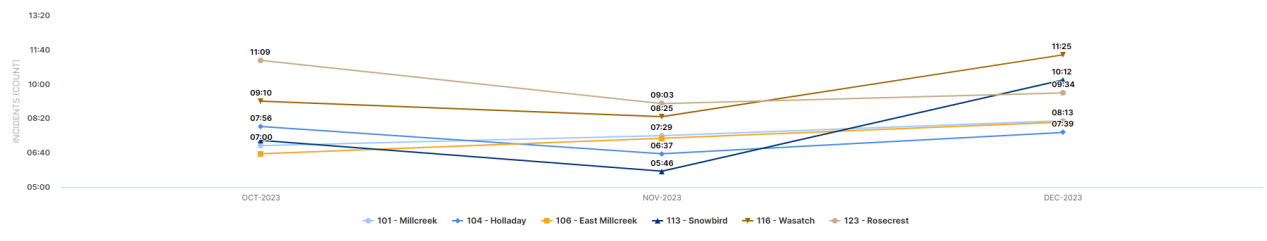
90TH PERCENTILE UNIT TURNOUT DURATION OVER TIME



AVERAGE UNIT TURNOUT DURATION OVER TIME



90TH PERCENTILE UNIT TRAVEL DURATION OVER TIME

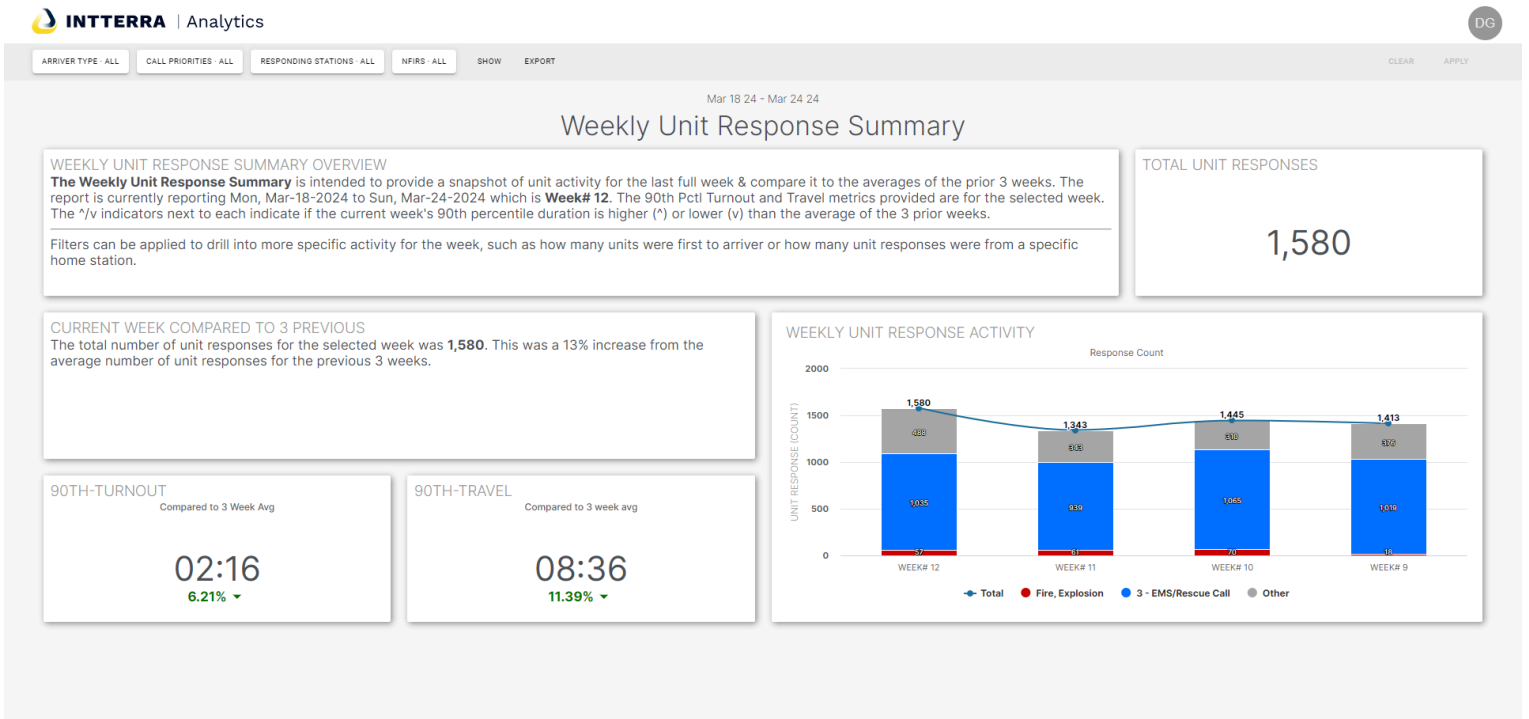


Weekly Unit Response Summary

The Weekly Unit Response Summary dashboard delivers an analysis of unit response activity, focusing on the most recent complete week and comparing it to the average activity over the preceding three weeks. This comparison aims to quantify the change in workload, offering insights into how the volume of incidents responded to varies over time. By evaluating all units dispatched within this time frame, the dashboard provides a overview of the agency's operational tempo.

Set to automatically define the week from the previous Monday to Sunday, this tool ensures consistency in reporting periods, allowing for a clear, week-over-week comparison of response volumes. Through this lens, emergency response organizations can gauge their recent activity against a short-term historical average, identifying trends, spikes, or declines in demand for their services.

This dashboard is attempting to answer the question: How busy were we last week relative to the prior weeks?



Station Metrics

The Station Metrics Dashboard provides a quick comparison of activity and performance across stations. The dashboard looks at both the units' response times as well as the performance of the first arriving unit from each station. By focusing on both the collective response of all units and the critical role of first arrivers.

This dashboard attempts to answer the question: How busy is each station, what types of calls are they responding to, and what is their response performance.

LAST FULL MONTH
BATTALION - ALL
FIRE MGMT ZONE - ALL
CITY - GEOSPATIAL - ALL
JURISDICTION - ALL
SHOW
EXPORT
CLEAR
APPLY

Feb 01 24 - Feb 29 24

Station Metrics

EMERGENT INCIDENT RESPONSE PERFORMANCE

90th percentile values

Category	Fire	EMS/Rescue
Call Processing	~03:30	~02:30
Turnout	~02:30	~02:15
Travel	~07:45	~06:45
Total Response	~09:45	~08:15

UNIT RESPONSE BY STATION

HOME STATION	TURNOUT (90%)	TRAVEL (90%)
101 - Millcreek	01:44	07:51
102 - Magna	01:52	08:32
103 - Herriman	02:13	09:44
104 - Holladay	02:17	09:32
106 - East Millcreek	02:07	10:29
108 - Brighton	02:01	11:16
109 - Kearns	02:05	07:17
110 - Cottonwood Heights	02:04	21:45
111 - Magna	02:15	06:35
112 - Olympus	02:14	08:49
113 - Snowbird	01:48	10:33
115 - Copperton	02:49	19:10
116 - Wasatch	01:58	26:49
117 - Taylorsville	02:15	09:32
118 - Taylorsville	02:00	08:37

STATION INCIDENT STATS

STATION	STATION TOTAL	% OF TOTAL	% EMERGENT	% MEDI/RESCUE	% FIRE/EXPL
(unknown)	264	10.4%	0.0%	27.3%	6.1%
101 - Millcreek	227	8.9%	0.0%	79.7%	1.3%
102 - Magna	74	2.9%	0.0%	77.0%	2.7%
103 - Herriman	84	3.3%	0.0%	82.1%	2.4%
104 - Holladay	177	7.0%	0.0%	76.8%	1.1%
106 - East Millcreek	86	3.4%	0.0%	81.4%	1.2%
108 - Brighton	60	2.4%	0.0%	96.7%	0.0%
109 - Kearns	213	8.4%	0.0%	81.7%	1.4%
110 - Cottonwood Heights	122	4.8%	0.0%	85.2%	0.0%
111 - Magna	133	5.2%	0.0%	90.2%	1.5%
112 - Olympus	59	2.3%	0.0%	74.6%	0.0%
113 - Snowbird	30	1.2%	0.0%	90.0%	0.0%
115 - Copperton	7	0.3%	0.0%	100.0%	0.0%
116 - Wasatch	49	1.9%	0.0%	63.3%	0.0%
117 - Taylorsville	187	7.4%	0.0%	80.7%	0.5%

1ST ARRIVER INCIDENT RESPONSE BY STATION

STATION	INCIDENT COUNT	TURNOUT (90%)	TRAVEL (90%)	RESPONSE - DISP-ARRIV (90%)	DURATION - PSAP-ARRIV (90%)
101 - Millcreek	225	01:33	07:24	08:42	10:28
102 - Magna	73	01:51	08:32	09:55	11:42
103 - Herriman	82	02:11	08:20	09:52	11:15
104 - Holladay	174	02:20	07:38	08:59	10:54
106 - East Millcreek	85	02:09	07:31	09:37	11:53
108 - Brighton	55	02:01	08:36	11:01	14:45
109 - Kearns	211	01:54	06:46	08:20	09:58
110 - Cottonwood Heights	122	01:57	08:38	10:20	12:15
111 - Magna	130	02:15	05:24	07:09	09:20
112 - Olympus	58	02:17	07:22	09:07	11:22
113 - Snowbird	30	01:49	08:45	09:18	11:07
115 - Copperton	6	02:43	09:24	11:32	13:33
116 - Wasatch	49	01:58	09:41	10:49	12:42
117 - Taylorsville	185	02:07	07:40	09:31	12:01
118 - Taylorsville	137	01:53	06:56	08:07	10:18

Top Addresses

The Top Addresses dashboard is specifically designed to spotlight the locations within a community that experience the highest frequency of incident responses, offering critical insights into where emergency services are most often required. By listing the top 20 street addresses for incident occurrences, this tool provides a clear hierarchy of demand for emergency services, facilitating targeted strategies for resource allocation and preventive measures. Incidents based on NFIRS codes, with a special designation for incidents that do not fall under the codes starting with 1 (Fire), 3 (EMS/Rescue), or 7 (Hazardous Condition), categorizing these as 'other'.

This dashboard is attempting to answer the question: Where are units responding to most frequently, how much time is spent they and ultimately is there opportunity for community education?

RECENT YEAR RESPONDING STATIONS - ALL CALL PRIORITIES - ALL NFIRS - ALL FIRST ARRIVING UNIT - ALL RESPONSE AREA - ALL BATTALION - ALL FIRE MGMT ZONE - ALL MUNICIPALITIES - GEOSPATIAL - ALL JURISDICTION - ALL HOUR OF DAY - ALL SHOW EXPORT CLEAR APPLY

Jan 01 23 - Dec 31 23

Top Addresses

TOTAL INCIDENTS

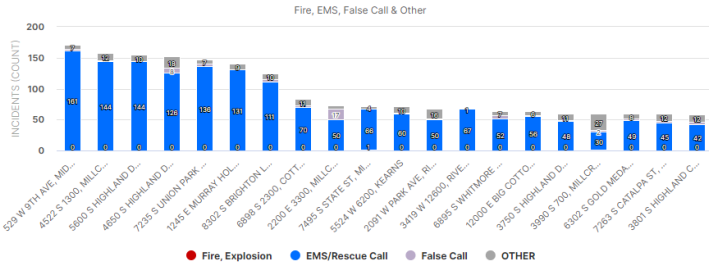
Selected Date Range: **35,784** total incidents
 Addresses with Multiple Incidents: **4,958**
 Percent of Incidents that occurred at one of these 4,958 locations **14%**

INSTRUCTIONS

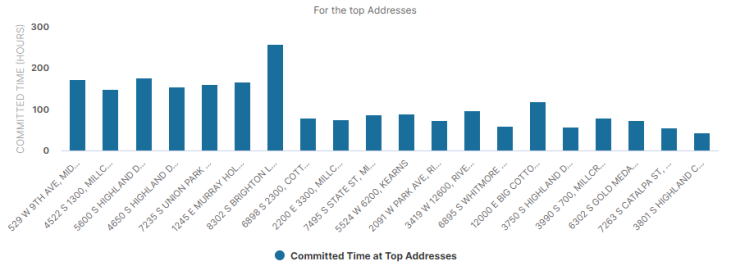
The **Top Addresses** dashboard is intended to provide the incident locations, based on street address where incidents occur most frequently. The breakdown by NFIRS group considers any incident that does not have an NFIRS code starting with 1, 3, or 7 as 'other'.

Filters can be applied to the dashboard to drill into more specific data.

TOP ADDRESSES, INCIDENT COUNT BY NFIRS



UNIT COMMITTED TIME



TOP ADDRESSES DETAILS

Address	FIRE, EXPLOSION COUNT	EMS/RESCUE CALL COUNT	FALSE ALARM COUNT	OTHER COUNT	TOTAL INCIDENT COUNT	TOTAL COMMITTED TIME (HOURS)
529 W 9TH AVE, MIDVALE	0	161	3	7	171	173.48
4522 S 1300, MILLCREEK	0	144	2	12	158	148.64
5600 S HIGHLAND DR, HOLLADAY	0	144	1	10	155	176.28
4650 S HIGHLAND DR, MILLCREEK	0	126	8	18	152	154.44
7235 S UNION PARK AVE, COTTONWOOD	0	136	4	7	147	161.68
1245 E MURRAY HOLLADAY RD, MILLCREEK	0	131	0	9	140	166.18
8302 S BRIGHTON LOOP RD, BRIGHTON	0	111	4	10	125	258.91
6898 S 2300, COTTONWOOD	0	70	3	11	84	80.32
2200 E 3300, MILLCREEK	0	50	17	6	73	76.12
7495 S STATE ST, MIDVALE	1	66	1	4	72	86.54
5524 W 6200, KEARNS	0	60	1	10	71	89.42
2091 W PARK AVE, RIVERTON	0	50	2	16	68	73.93
3419 W 12800, RIVERTON	0	67	0	1	68	97.92
6895 S WHITMORE WAY, COTTONWOOD	0	52	5	7	64	60.03
12000 E BIG COTTONWOOD CYN RD, BRIGHTON	0	58	1	6	63	119.89
3750 S W 12800, RIVERTON	0	48	1	11	60	67.68

TOP 20 ADDRESSES

Click the link below to export the details for the incidents that

[Download Record Details](#)

UNIT RESPONSES

Click the link below to export the unit responses for the

[Download Record Details](#)

Commitment by Day

The Commitment by Day dashboard offers a granular view of the daily commitments of units within a specified reporting period, tracking the time from when units are dispatched to when they are cleared from incidents. The dashboard allocates the committed time to each calendar day involved. This means that an incident lasting several days is accounted for as a separate incident each day it continues, providing a more accurate reflection of unit activity and commitment levels over time. Designed for optimal use with a concise selection of units (recommended less than a dozen) and a brief reporting window (ideally two weeks or less), the dashboard maintains clarity and effectiveness in its visual presentation under these conditions. While it can accommodate larger datasets and extended periods, the visual clarity may diminish, although the functionality remains intact. Many users find value in analyzing longer time frames, such as a year, and then exporting the data into Excel for more detailed monthly and annual analysis.

This dashboard is attempting to answer the question: Are certain units overutilized while others are underutilized?

LAST FULL WEEK CALL PRIORITIES - ALL APPARATUS TYPE - 1 UNITS - 421 ARRIVER TYPE - ALL RESPONDING STATIONS - ALL BATTALION - ALL FIRE MGMT ZONE - ALL MUNICIPALITIES - GEOSPATIAL - ALL JURISDICTION - ALL SHOW EXPORT CLEAR APPLY

Mar 18 24 - Mar 24 24

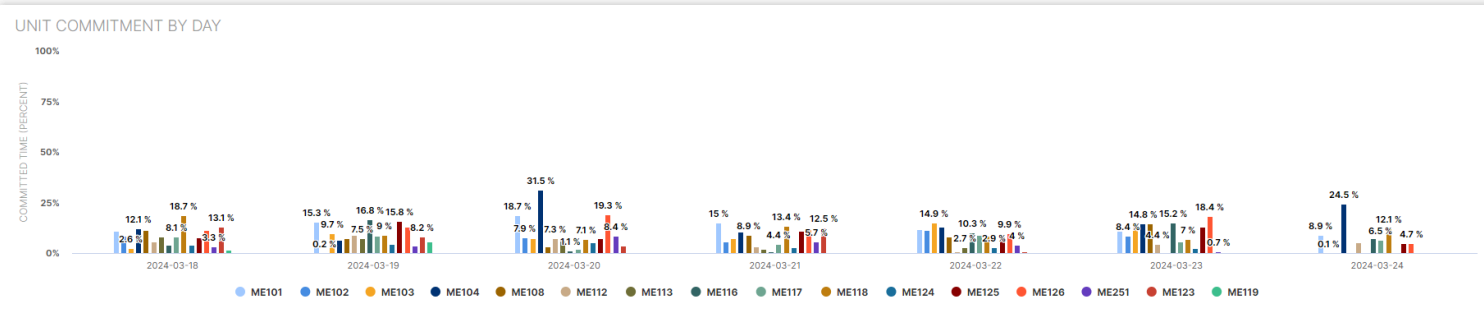
Commitment by Day

INSTRUCTIONS

The **Commitment by Day** dashboard looks at unit commitments (dispatched - cleared) for each day of the reporting period. For incidents that span 2 or more days, the committed time is allocated to the calendar day it was used. A single incident that spans, for example, 3 days, is counted as one incident on each calendar that that the unit was committed. The question this dashboard is attempting to answer is: Are certain units over utilized while others are under utilized.

Filters can be applied to the dashboard to drill into more specific data.

UNIT COMMITMENT BY DAY




UNIT COMMITMENT BY DAY

LABELS	2024-03-18	2024-03-19	2024-03-20	2024-03-21	2024-03-22	2024-03-23	2024-03-24
COMMITTED TIME	1:57	1:48	1:30	0:30	0:38	0:0	0:0
COMMITTED %	8.2%	7.5%	6.3%	2.1%	2.7%	-	-
TOTAL INCIDENTS	2	2	1	2	1	0	0
COMMITTED TIME	4:28	2:10	1:42	3:12	2:01	1:41	2:54
COMMITTED %	18.7%	9.0%	7.1%	13.4%	8.5%	7.0%	12.1%
TOTAL INCIDENTS	9	9	8	6	5	4	8

Concurrent Incidents

The Concurrent Incidents dashboard is designed to assess the frequency and extent of overlapping incidents within a given timeframe, providing crucial insights into the simultaneity of incidents. By comparing the start and end times of incidents, the dashboard identifies instances where multiple incidents occur concurrently. Filters can be applied to the dashboard but the filters reduce all the data down to records that only match that criteria. For example, if you set Call Priorities to Emergent then the dashboard will only compare incidents that are emergent to concurrent incidents that are also emergent.

This dashboard is attempting to answer the question:
How often are incidents overlapping, indicating how many situations are occurring simultaneously?


Feb 01 24 - Feb 29 24
INTTERRA DG

LAST FULL MONTH
CALL PRIORITIES - ALL
APPARATUS TYPE - ALL
BATTALION - ALL
FIRE MGMT ZONE - ALL
MUNICIPALITIES - GEOSPATIAL - ALL
JURISDICTION - ALL
SHOW
EXPORT
CLEAR
APPLY

Concurrent Incidents

INCIDENT SUMMARY

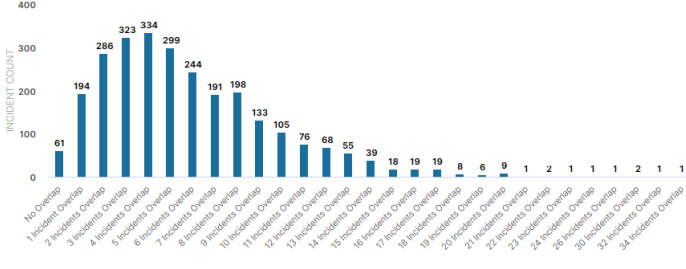
Total Incident Count: **2,695**
 Concurrent Incident Count: **2,634**
 Non-Overlap Incident Count: **61**

INSTRUCTIONS

The **Concurrent Incidents** dashboard focuses on comparing the start (dispatched) and end (cleared) times of each incident with all other incidents happening on the same day, looking for overlaps in timing that indicate simultaneous occurrences. The question this dashboard is attempting to answer is: How often are incidents overlapping, indicating how many situations are occurring simultaneously?

Filters can be applied to the dashboard but the filters reduce all the data down to records that only match that criteria. For example, if you set Call Priorities to Non-Emergent then the dashboard will only compare incidents that are emergent to concurrent incidents that are also emergent.

CONCURRENT INCIDENTS



Overlap Level	Count
No Overlap	61
1 Incident Overlap	194
2 Incident Overlap	286
3 Incident Overlap	323
4 Incident Overlap	334
5 Incident Overlap	299
6 Incident Overlap	244
7 Incident Overlap	191
8 Incident Overlap	198
9 Incident Overlap	133
10 Incident Overlap	105
11 Incident Overlap	76
12 Incident Overlap	68
13 Incident Overlap	55
14 Incident Overlap	39
15 Incident Overlap	18
16 Incident Overlap	19
17 Incident Overlap	19
18 Incident Overlap	8
19 Incident Overlap	6
20 Incident Overlap	8
21 Incident Overlap	9
22 Incident Overlap	1
23 Incident Overlap	1
24 Incident Overlap	1
25 Incident Overlap	1
26 Incident Overlap	1
27 Incident Overlap	1
28 Incident Overlap	1
29 Incident Overlap	1
30 Incident Overlap	2
31 Incident Overlap	1
32 Incident Overlap	1
33 Incident Overlap	1
34 Incident Overlap	1

CONCURRENT INCIDENTS DETAILS

ID	START TIME	END TIME	NUMBER OF CONCURRENT INCIDENTS
UF24-02573	2024-02-01 01:25:03.000	2024-02-01 01:39:08.000	1
UF24-02574	2024-02-01 01:28:05.000	2024-02-01 02:05:56.000	2
UF24-02575	2024-02-01 02:05:48.000	2024-02-01 02:17:27.000	1
UF24-02576	2024-02-01 02:33:04.000	2024-02-01 03:12:57.000	1
UF24-02577	2024-02-01 02:52:24.000	2024-02-01 03:56:57.000	4
UF24-02578	2024-02-01 03:30:36.000	2024-02-01 04:32:41.000	5
UF24-02579	2024-02-01 03:45:18.000	2024-02-01 04:44:11.000	6
UF24-02580	2024-02-01 03:50:24.000	2024-02-01 04:06:12.000	3
UF24-02581	2024-02-01 04:11:36.000	2024-02-01 04:57:40.000	4
DF24-00343	2024-02-01 04:30:52.000	2024-02-01 05:08:41.000	5
UF24-02582	2024-02-01 04:36:37.000	2024-02-01 05:28:10.000	5
UF24-02583	2024-02-01 05:00:48.000	2024-02-01 05:21:07.000	3
UF24-02584	2024-02-01 05:12:51.000	2024-02-01 06:05:39.000	3
UF24-02585	2024-02-01 05:52:33.000	2024-02-01 06:03:51.000	1
UF24-02586	2024-02-01 06:16:46.000	2024-02-01 07:16:38.000	3
UF24-02587	2024-02-01 06:20:10.000	2024-02-01 07:11:41.000	3
240900171	2024-02-01 06:49:16.000	2024-02-01 08:09:51.000	6
240900172	2024-02-01 06:58:59.000	2024-02-01 07:32:52.000	4
UF24-02588	2024-02-01 07:22:48.000	2024-02-01 07:26:36.000	2
UF24-02589	2024-02-01 07:33:12.000	2024-02-01 08:05:55.000	2
UF24-02590	2024-02-01 07:48:50.000	2024-02-01 08:35:27.000	3
UF24-02591	2024-02-01 08:23:05.000	2024-02-01 09:29:26.000	5

CONCURRENT INCIDENTS

	0	1	2	3	4	5	6	7	8	9	10+
INCIDENT COUNT	61	194	286	323	334	299	244	191	198	133	432
PERCENT	2.26%	7.2%	10.61%	11.99%	12.39%	11.09%	9.05%	7.09%	7.35%	4.94%	16.03%